

# **Standard Operating Procedures**

**MECSH Mental Health Practitioner** 

6 April 2022



## **Document Profile**

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# **Version Control / Changes Made**

Date	Version	Summary of changes made
February 2022	1	New SOPs
March 2022	1.1	Minor amendments post-consultation



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#### Introduction

Maternal Early Childhood Sustained Home-Visiting (MECSH) is a structured programme of sustained nurse home visiting for families identified to be at risk of poorer maternal and child health and development outcomes. It is delivered as part of a comprehensive, integrated approach to services for young children and their families.

In 2014 Family Nursing & Home Care (FNHC) introduced the MECSH scheme in Jersey. The programme draws together the best available evidence on the importance of the early years, children's health and development, the types of support parents need, parent-infant interaction and holistic, ecological approaches to supporting families to establish the foundations of a positive life trajectory for their children.

Key components of the scheme include:

- ✓ Supporting mother and child health and wellbeing
- ✓ Supporting mothers to be future oriented and aspirational
- ✓ Supporting family and social relationships
- ✓ Additional support in response to need
- ✓ Child development parent education

The MECSH programme is delivered by a dedicated team of Health Visitors who have undertaken additional training as MECSH Practitioners with a MECSH Mental Health Practitioner (MHP) working alongside to support MECSH clients who require additional mental health support.

These Standard Operating Procedures (SOPs) have been developed to guide the work of the MECSH Mental Health Practitioner (MHP).



## SOP 1 Role and purpose of the MECSH MHP Service

#### **Purpose**

This SOP outlines the role and purpose of the MECSH MHP Service

## Scope

This applies to all members of the MECSH team who may be involved in referring clients to the MHP service

### Core Requirements

The MHP service is a short term intervention focused on maternal mental health and emotional wellbeing. This is based on a Brief Solution Focused Therapy approach.

It consists of a maximum of six one hour sessions which take place in the client's home. The sessions focus on supporting the client to develop a toolbox of Cognitive Behavioural Therapy (CBT)-informed strategies, mindfulness and breathing techniques to support mental health and wellbeing.

During the sessions, if appropriate, onward referral for further psychotherapeutic intervention will be discussed with the client. Also discussed, depending on severity of the client's presentation, will be escalation to the Adult Mental Health Service, which would offer the client a mental health assessment with peri-natal psychiatrist referral and support from the Adult Mental Health team.

The MHP will maintain records of client interventions on EMIS and maintain ongoing liaison with referring HVs as required.

As part of their role, the MHP will be required to attend:

- ✓ monthly supervision with MECSH Champion
- ✓ bi-monthly CAMHS clinical supervision



## **SOP 2 Referral Process**

### **Purpose**

This SOP details the process to be followed when referring a client to the MECSH MHP service

## Scope

This applies to all members of the MECSH team who may be involved in referring clients to the MHP service

## Core Requirements

The MHP will receive referrals from HVs re clients who are already receiving support through the MECSH programme and where the HV has had a discussion with the client re their maternal mental health and emotional wellbeing.

The HV will have described the MHP service to the client and how this might benefit them. Client consent will be required before the HV can refer them to the MHP service.

The HV will complete the referral form (see appendix 1) and send it to the MHP including a current EPDS and GAD assessment score (see SOP 4).

The MHP will review the referral for appropriateness and triages the client.

The MHP will liaise with the referring HV to obtain further background information and organise a joint visit to the client.

The HV will contact the client to confirm details of visit, which will take place in the client's home environment.



#### **SOP 3 First Visit**

## **Purpose**

This SOP covers the process involved in the first visit

### Scope

This applies to all members of the MECSH team who may be involved in referring clients to the MHP service

## Core Requirements

The first visit will take place in the client's home and will be a joint visit with the client's HV and the MHP.

The MHP will explain the purpose and content of the service they can provide (as per SOP1).

The MHP will discuss with the client regarding their current mental health needs, recent history, presenting problems and what the client wished to achieve, using a collaborative approach.

The MHP and the client agree a date for the next appointment to complete an initial assessment. The MHP will ensure she has the client's email address and mobile phone number to support communication relating to appointment times.

The MHP will write to the client's GP to inform them of the MHP's involvement in their patient's care (see appendix 2)



### SOP 4 Initial Assessment

## **Purpose**

This SOP covers the process involved in the initial assessment

### Scope

This applies to all members of the MECSH team who may be involved in referring clients to the MHP service

### Core Requirements

The MHP will complete an initial assessment in the client's home environment, allowing 90 minutes to complete the process

The MHP will complete a full assessment of the client's mental health needs, including the client's perception of their main difficulties at present, significant stressors and how this is impacting their life at present.

The MHP will also obtain information on the mental health history of the client and of the client's family, and complete a risk assessment. The client will be asked to complete the following to obtain a baseline score (see appendices 3-5):

- ✓ Edinburgh Postnatal Depression Scale (EPDS)
- ✓ Generalised Anxiety Disorder Assessment (GAD-7)
- ✓ Patient Health Questionnaire (PHQ-9)

The MHP and the client will agree specific goals of treatment.

The MHP will reflect on the client's aspirations and discuss with the client to ensure that this is the right time for intervention for them, to support positive outcomes.

The MHP will explain to the client that confidentiality will be maintained and will obtain consent from the client for the MHP to liaise/share information with other health care professionals - where this is required it will be on a 'need to know' basis.

Following this session and clarification of presenting issues the MHP will email psychoeducation\*\* to the client.

\*\* Psychoeducation is an evidence-based therapeutic intervention for patients and their loved ones that provides information and support to help them better understand and cope with their mental health condition.



## **SOP 5 Ongoing sessions**

## **Purpose**

This SOP covers the process involved in the ongoing sessions

### Scope

This applies to all members of the MECSH team who may be involved in referring clients to the MHP service

## Core Requirements

The MHP will continue to visit the client at home for a further five visits of one hour each. Where possible, these visits will be weekly for visits one and two and then fortnightly for visits three, four and five. Where possible, all visits to be completed within 12 weeks.

During these sessions the regular focus will be on the client's aspirations, goals and a review of the effectiveness of specific strategies. If appropriate the MHP will discuss with the client possible joint sessions with the client's partner or significant other member of the client's family/support system.

There will be ongoing review of psychoeducation provided and referrals made to other services, where this has been indicated.



#### SOP 6 Final Visit

### **Purpose**

This SOP covers the process involved in the final visit

## Scope

This applies to all members of the MECSH team who may be involved in referring clients to the MHP service

## **Core Requirements**

The client will be asked to complete the following again to obtain a score for comparison:

- ✓ Edinburgh Postnatal Depression Scale (EPDS)
- ✓ Generalised Anxiety Disorder Assessment (GAD-7)
- ✓ Patient Health Questionnaire (PHQ-9)

The MHP and client will review aspirations, goals and effectiveness of strategies.

The client will be 'discharged' from the MHP service. Depending on outcomes the client will either be:

- Returned to the MECSH programme under the care of their HV
- Referred to other agencies for ongoing psychotherapeutic care

The MHP will ask the client to complete a feedback form (see appendix 6). The data collected is included in the overall MECSH report.



## **Appendix 1 Mental Health Practitioner Referral – MECSH clients**

## Name of household members/significant others

Mother	DOB		Address
EMIS Number	Tel detai	ls.	
Father	DOB		Address
EMIS Number	Tel detai	ls.	
Child:			
OF 314			
Child:			
Child:			
Preferred language.			
Interpreter required.			
Communication issues.			
Pregnant. Gestation.		Weeks -	
		WEEKS -	
PIM		YES NO	
Baby Steps attendee		YES NO	
Adult mental Health referral?		110	

# SOP – MECSH Mental Health Practitioner 6 April 2022



Other therapy	
Midwife	
GP	
Referred by.	Tel:
Date of referral.	
	L
Any other professionals/ agencies involved.	
Details.	
	Τ
Reason for referral	
EPDS Dates	SCORE
GAD 7 Dates	SCORE
	1
Mental health and current presentation	
Mental Health History: to include previous history.	ous psychiatric illness/treatment and family



Client perceptions-what interventions would the client find helpful?
Anxiety management
Support with depression/low mood.
o Other: please specify.
Client voice
Substance misuse – i.e. alcohol use
Any Risk issues i.e. domestic abuse /self-harm.
Any Nisk issues i.e. doinestic abuse /seir-liailii.
Safeguarding concerns - Brief summary



## **Appendix 2 Template Letter to GP**



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**MECSH Programme** 



## **Appendix 3 EPDS Questionnaire**

# Edinburgh Postnatal Depression Scale<sup>1</sup> (EPDS)

Your Date of Birth:  Baby's Date of Birth:		Address:			
			88		
		Phone:			
the	you are pregnant or have recently had a baby, we wo a answer that comes closest to how you have felt IN To are is an example, already completed.				
	ave felt happy:				
E E	Yes, all the time Yes, most of the time This would mean: "I have fe	di har	py most of the time" during the past week.		
	No, not very often Please complete the other q				
e e	No, not at all	uesac	ins at the same way.		
In	the past 7 days:				
		=22			
1.	. I have been able to laugh and see the funny side of things.	*6.	Things have been getting on top of me		
	As much as I always could     Not quite so much now		<ul> <li>Yes, most of the time I haven't been able to cope at all</li> </ul>		
	Definitely not so much now		Yes, sometimes I haven't been coping as well		
	□ Not at all		as usual		
			<ul> <li>No, most of the time I have coped guite well</li> </ul>		
2	I have looked forward with enjoyment to things		<ul> <li>No, I have been coping as well as ever</li> </ul>		
	<ul> <li>As much as I ever did</li> </ul>				
	<ul> <li>Rather less than I used to</li> </ul>	*7	I have been so unhappy that I have had difficulty sleeping		
	Definitely less than I used to		Yes, most of the time		
	Hardly at all		Yes, sometimes Not very often		
12	I have blamed myself unnecessarily when things		No, not at all		
-	went wrong		100 00 00 00 00 00 00 00 00 00 00 00 00		
	<ul> <li>Yes, most of the time</li> </ul>	*8	I have felt sad or miserable		
			<ul> <li>Yes, most of the time</li> </ul>		
	<ul> <li>Not very often</li> </ul>		<ul> <li>Yes, quite often</li> </ul>		
	n No, never		Not very often		
20			n No, not at all		
4-	I have been anxious or womed for no good reason  No, not at all	*0	I have been so unhappy that I have been crying		
	Hardly ever	3	Yes, most of the time		
	T Yes, sometimes		Yes, guite often		
	Yes, very often		<ul> <li>Only occasionally</li> </ul>		
	F - 100 - 10		p No, never		
*5	I have felt scared or panicky for no very good reason		프레마웨션 등 121 - 12		
	<ul> <li>Yes, quite a lot</li> </ul>	*10	The thought of harming myself has occurred to me		
	P Yes, sometimes P No, not much		Yes, quite often Sometimes		
	No, not at all		- Hardy ever		
	ie 140, tiot at an		□ Never		
			A		
Ad	ministered/Reviewed by	Date			
	iurce: Cox, J.L., Holden, J.M., and Sagovsky, R. 1987. Detection of nburgh Postnatal Depression Scale. British Journal of Psyc				
	ource: K. L. Wisner, B. L. Parry, C. M. Plontek, Postpartum Depressi 4-199	ion N E	ngl J Med vol. 347, No 3, July 18, 2002,		
1	T 1986). Populari mengangan penggapan penggapan penggapan dan penggapan penggapan penggapan penggapan penggapan penggap				
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## **Appendix 4 GAD-7 Questionnaire**

Over the <u>last 2 weeks</u> , how often have you been bothered by the following problems?	Not at all	Several days	More than half the days	Nearly every day
1. Feeling nervous, anxious or on edge	0	1	2	3
2. Not being able to stop or control worrying	0	1	2	3
3. Worrying too much about different things	0	1	2	3
4. Trouble relaxing	0	1	2	3
5. Being so restless that it is hard to sit still		1	2	3
6. Becoming easily annoyed or irritable		1	2	3
7. Feeling afraid as if something awful might happen		1	2	3
	Add Columr	ns —	+ — +	_
If you checked off <u>any</u> problems, how <u>difficult</u> have t to do your work, take care of things at home, or get a				
Not difficult Somewhat Ve at all difficult difficult	ry cult	E	Extremely difficult	

#### Scoring and Interpretation of Scores:

**GAD-7 Anxiety Severity:** This is calculated by assigning scores of 0, 1, 2, and 3, to the response categories of "not at all," "several days," "more than half the days," and "nearly every day," respectively. GAD-7 total score for the seven items ranges from 0 to 21.

Scores of 5, 10, and 15 represent cut points for mild, moderate, and severe anxiety, respectively. Though designed primarily as a screening and severity measure for generalized anxiety disorder, the GAD-7 also has moderately good operating characteristics for three other common anxiety disorders — panic disorder, social anxiety disorder, and post-traumatic stress disorder. When screening for individual or any anxiety disorder, a recommended cut point for further evaluation is a score of 10 or greater.

Using the threshold score of 10, the GAD-7 has a sensitivity of 89% and a specificity of 82% for generalized anxiety disorder. It is moderately good at screening three other common anxiety disorders – panic disorder (sensitivity 74%, specificity 81%), social anxiety disorder (sensitivity 72%, specificity 80%), and post-traumatic stress disorder (sensitivity 66%, specificity 81%).

Interpreting Scores		
5-9	mild anxiety	
10-14	moderate anxiety (1)	
15-21	severe anxiety	

<sup>(1)</sup> When screening for individual or any anxiety disorder, a recommended cut point for further evaluation is a score of 10 or greater.

Source: Robert L. Spitzer, MD; Kurt Kroenke, MD; Janet B. W. Williams, DSW; Bernd Löwe, MD, PhD A brief measure for assessing generalized anxiety disorder. The GAD-7, Arch Intern Med. 2006;166:1092-1097.



## **Appendix 5 PHQ Questionnaire**

## PATIENT HEALTH QUESTIONNAIRE (PHQ-9)

Over the last 2 weeks, how often have you been bothered by any of the following problems?	Not at all	Several days	More than half the days	Nearly every day
1. Little interest or pleasure in doing things	0	1	2	3
2. Feeling down, depressed, or hopeless	0	1	2	3
3. Trouble falling or staying asleep, or sleeping too much	0	1	2	3
4. Feeling tired or having little energy	0	1	2	3
5. Poor appetite or overeating	0	1	2	3
6. Feeling bad about yourself—or that you are a failure or have let yourself or your family down	0	1	2	3
7. Trouble concentrating on things, such as reading the newspaper or watching television	0	1	2	3
8. Moving or speaking so slowly that other people could have noticed. Or the opposite — being so figety or restless that you have been moving around a lot more than usual	0	1	2	3
9. Thoughts that you would be better off dead, or of hurting yourself	0	1	2	3
	add columns			
	TOTAL:			
10. If you checked off any problems, how difficult have these problems made it for you to do your work, take care of things at home, or get along with other people?		Somew	cult at all hat difficult ficult ely difficult	



# **Appendix 6 Client Feedback Form**



Cliente	Question	
CHEILLS	QUESTION	inaire

ma	^
00	_
& Hor	ly Nursing

In order to support and develop the MECSH Service could you please complete the following brief questionnaire?

1) As a result of the Mental Health Practitioner's visits, what have you found helpful?

Sessions with the MHP  Home Visits  Initial joint visit with MHP and Health Visitor  Introduction or referral to other services		Very Good	Good	Satisfactory	Disappointing	N/A
Initial joint visit with MHP and Health Visitor Introduction or referral to						
visit with MHP and Health Visitor Introduction or referral to	Home Visits					
or referral to	visit with MHP and					
	or referral to					
ony Other						